



The Qmatic Expressia is a customer response terminal, a small keypad with five keys. It is used to measure customer satisfaction with the received service.

An Expressia unit is placed at a service counter so that a customer can easily use it after receiving service at the counter. The customer presses one of the five keys to indicate his / her satisfaction of the just received service.

The Expressia terminal is connected through the 1745 network to the system, Q-WIN, Solo, Orchestra or Ensemble Virtua.

When using Solo or Q-WIN, the Qmatic Management Portal is used for the compilation and presentation of reports.

Features

- Very easy for customers to use
- Four standard reports showing satisfaction per Service and / or Branch are available on the Qmatic Partner Portal
- Additional reports can be created as needed
- To customize the units, with logotype and text for example, contact Qmatic Professional Services

With Expressia you can

- Get a good overview of customer satisfaction with Services provided and for Branches in use

Used with	Q-WIN, Solo, Orchestra Enterprise and Orchestra One	
Technical specifications	Dimensions: W x H x L	87 X 26 x 150 mm
	Weight	114 g, 200 g with box
	Material, casing	
	Temperature	Operating: 0 – 50°C, storage: -20 – 80°C
	Humidity, relative	Operating: 15 – 85%, storage: 10 – 90%
	Safety and other regulations	CE, RoHS, WEEE
The package contains	Expressia unit	1
	Modular cable, 2 m	1
Article number	Expressia	10320150